IPC India Team Member had candid chat with Mr. Keith Mascarenhas (Manager - Quality Management) & Ms. Fatima D’Costa (Process Quality Head) from Siemens Goa unit after the announcement.

IPC: As a Qualified Manufacturers Listing (QML) holder of IPC-J-STD-001/IPC-A-610, how does it feel to be included in the global database of IPC QMLs?

Keith Mascarenhas: Being a part of QML for IPC-J-STD-001/IPC-A-610 that is backed by intensive evaluation and verification of our processes does give us the assurance of being validated to be meeting or exceeding globally renowned & industry endorsed IPC standards. Thus, a stamp of approval, certifying our processes, from a competent agency.

IPC: As an Original Equipment Manufacturer (OEM) company, Siemens has consistently focused on quality in production process, and now is taking advantage of IPC validation services. Is this plan intended to put Siemens ahead of their competitors, or to develop best practices for customer satisfaction?

Keith Mascarenhas: We as Siemens, always take pride ourselves with being leaders in technology, providing reliable solutions to our customers. QML is another feather in our cap, which reinforces our commitment to ensuring our processes are validated not just by our inhouse experts, but also to global standards.

IPC: Do you see any difference in IPC audit than other audits?

Keith Mascarenhas: The difference with QML audit is the focus on processes involved in getting the intended output rather than focus on the output alone. We feel the IPC Validation Service as the process handholds & encouraged us to bring required changes to upgrade the process.

“IPC Validation Service - Assured processes for reliable output. Thanks to Mr. Randy Cherry, IPC auditor for his visit to Siemens Goa”

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